

77529



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jim Beck III Art Unit: 2655

Serial No.: 09/484,140

Filed: January 18, 2000

For: AUTOMATIC CALL DISTRIBUTOR  
WITH LANGUAGE BASED ROUTING  
SYSTEM AND METHOD

Attorney  
Docket No.: 77529

RECEIVED

AUG 12 2004

Technology Center 2600

AMENDMENT B

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In conjunction with the Request for Continued  
Examination filed herewith, please amend the above-  
identified application as follows: